



CREATIVE MINES, LLC 50 YEAR EXPRESS LIMITED WARRANTY

Thank you for your recent purchase of Creative Mines Stone Veneer products. At Creative Mines, we take exceptional pride in the products we produce, and we stand by the uniqueness and quality of our stone. In the unlikely event that a repair or replacement under warranty becomes necessary, we offer the following Express Limited Warranty to our customers.

Creative Mines warrants that its stone veneer products will be free from defects in materials and workmanship for a period of fifty (50) years from the date of installation. This Express Limited Warranty extends only to the original purchaser and is not transferable to subsequent purchasers without the prior written approval of Creative Mines.

This Express Limited Warranty covers only stone veneer product that is installed in compliance with all state and federal laws as well as local building codes and that is installed in accordance with the instructions provided by Creative Mines. Product not installed in accordance with the above will not be covered under this Express Limited Warranty. This Express Limited Warranty shall not apply to damage caused by any of the following:

- 1 **Improper application and/or installation of the product.**
- 2 **Natural or man-made disasters, including but not limited to, fire, earthquake, water-damage, extreme weather, acts of vandalism or terrorism, or acts of God.**
3. **Structure settlement, earth movement or wall movement.**
4. **Misuse, neglect, accident, or negligence.**
5. **Paint, varnish, power washing, chemical wash, and airborne contaminants.**
6. **Normal weathering resulting from sun exposure, heavy rain, and extreme weather conditions.**
7. **Unforeseen circumstances outside the control of Creative Mines.**

To submit a claim under this Express Limited Warranty, Purchaser shall notify Creative Mines within thirty (30) days of discovering the alleged defect. Purchaser shall include with the claim, proof of the date of purchase, proof of the date of installation and proof of ownership. Upon receipt of your claim, Creative Mines will investigate the alleged defect and determine whether it is covered under this Express Limited Warranty. In its sole discretion, Creative Mines may choose to either repair or replace any defective product. Costs of removal and re-installation are not covered under this Express Limited Warranty.

THIS EXPRESS LIMITED WARRANTY IS THE SOLE MADE BY WARRANTY CREATIVE MINES. CREATIVE MINES HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS, IMPLIED OR STATUTORY, INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE FULLEST EXTENT PERMITTED BY LAW.

Any oral statements made by representatives or employees of Creative Mines do not constitute a warranty and should not be considered such by Purchaser. Statements made in online or printed advertising materials do not constitute warranties.

CREATIVE MINES' LIABILITY UNDER THIS EXPRESS LIMITED WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE PRODUCT. CREATIVE MINES SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY DAMAGES OF ANY KIND IN CONNECTION WITH THE MANUFACTURE OR SALE OF THIS PRODUCT.

This warranty shall be interpreted under the laws of the State of California.



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